Questionnaire

The use of the Internet amongst seniors taking part in continuing education

Home-Country: . . . .   Age: . . . . .

Date: . . . .   Male/Female: . . . .

1. Are you familiar with the Internet?   Yes [ ]   No [ ]

2. Are you currently using it?   Yes [ ]   No [ ]

3. How many hours a week do you use the Internet?

             ½   1   2   5   10

             | —— | —— | —— | —— |

4. How many hours have you spent on Internet courses?

     2   5   10   15   20   25   30   35   40

     | —— | —— | —— | —— | —— | —— | —— | —— |

5. Did the course fulfil your expectations?   Yes [ ]   No [ ]

6. Did you feel fit to use the Internet after the course?   Yes [ ]   No [ ]

7. What would you add or leave out of the course?
   - add (please specify) …………………………………………………………………
   - leave out (please specify)……………………………………………………………

8. Will you go on using the Internet after having learned
   how it works?   Yes [ ]   No [ ]

9. Do you have someone to help you in case you have
   any problems in using the Internet?
   - no one   [ ]
   - teacher   [ ]
   - "buddy" (another senior who is computer specialist) [ ]
   - friend   [ ]
   - relative   [ ]
   - partner   [ ]

10. Do you have a computer at home?   Yes [ ]   No[ ]

11. Do you have Internet access at home?   Yes [ ]   No [ ]

12. Would you visit an Internet café, a library, a senior citizen's club
    or other places with access to the Internet, with hours set aside or seniors
    - and which are free of charge   Yes [ ]   No [ ]
    - reduced fees for using it   Yes [ ]   No [ ]

13. There are many Internet courses locally e.g. in libraries and adult
    education centres. Do you think there is a place for classes for
    older people in Universities as well?   Yes [ ]   No [ ]

    14. What do you use the Internet for?
        - to obtain information (travel, culture, news, etc.)   Yes [ ]   No [ ]
        - for project work (e.g. EuCoNet and other projects)   Yes [ ]   No [ ]
        - for learning (distance learning courses, etc.)   Yes [ ]   No [ ]
        - for correspondence (e-mail, mailing lists)   Yes [ ]   No [ ]
        - for discussions (forums, mailing lists, chats)   Yes [ ]   No [ ]
        - other uses …………………………………………………………………..

15. What would you use Internet for if you had a cheap and easy access to Internet (for
example at home or in a library near to your home)?
    Please specify: . . . .

16. If you do not use computer and Internet - Why is this?
        - Too expensive   Yes [ ]   No [ ]
        - Difficult to read from   Yes [ ]   No [ ]
        - Difficult to handle   Yes [ ]   No [ ]
        - Health reasons   Yes [ ]   No [ ]
        - No interest at all   Yes [ ]   No [ ]
        - I prefer books   Yes [ ]   No [ ]

        Other reasons (please specify): . . . .